IDEMCORE SERVICES ORDER FORM — MODEL ONBOARDING

> **Standard terms — not legal advice; your counsel may review before signing.** Version 1.0 (2026-11-05). Prices are Licensor's current list prices and are confirmed by Licensor on each Services Order Form. Fields shown as [●] or _____ are completed for each deal before signing. English governs.

Services Order Form No.: SO-_____ **Effective Date:** _____ **Customer ID:** CUST-_____ (assigned by Licensor)

This Services Order Form is entered into under, and incorporates, the Idemcore Model Onboarding and Professional Services Terms v1.0 (the "**Services Terms**") and the sections of the Idemcore Master License Agreement v1.0 (the "**MLA**") listed in Services Terms §1.3, between **MATEIAM COMPANY LIMITED** (MATEIAM CO., LTD.; CÔNG TY TNHH MATEIAM), enterprise code (tax code) 0319713929, registered office at MORE Building, 36 Mac Dinh Chi Street, Tan Dinh Ward, Ho Chi Minh City, Vietnam, trading as Idemcore ("**Licensor**"), and the Customer below.

Part 1 — Customer details and KYC (MLA §3)

Item	Details
Legal name, legal form	
Registration number and jurisdiction of organisation	
Registered address	
Beneficial owners holding ≥25% (name, country)	
Signatory name, title, and evidence of authority	
Paying bank account holder and bank country	
Customer tax residence; tax ID	
Notices email (legal) / billing email / technical contact	

Part 2 — Services ordered

Service	☐	Model(s)	Fee (USD)
Supported-architecture onboarding (about 1–2 weeks per model)	☐ × __	_____	10,000 per model
New-architecture onboarding (about 4–8 weeks, after model review)	☐	_____	_____ (from 40,000)

Payment: 50% on signing and 50% on delivery (Services Terms §4.1). Customer has considered any withholding tax that may apply in its jurisdiction and agrees that the gross-up in MLA §10.8 applies unless the Parties agree a net amount in Part 5.

Tax forms: on request, Licensor provides IRS Form W-8BEN-E (for U.S. customers) and its certificate of tax residence issued by the Vietnamese tax authority. The Services are performed from outside the Customer's country unless the SOW says otherwise.

Services fees only; no production licence included. Running the onboarded model in production needs a separate on-prem Per-GPU License, a Network License, or use of the hosted Idemcore API (Services Terms §1.2).

Part 3 — Statement of Work (SOW)

Item	Details
Base Model (name, size, architecture, format, upstream licence)	
How the Base Model is transferred (secure channel)	
Target hardware for bit-exact verification (GPU types / machines)	
Quantisation / packaging requested	
Deliverables	☐ Onboarded Model Package ☐ Verification report ☐ Other: _____
Acceptance Criteria (objective and testable)	(a) packaged self-test passes on the target hardware; (b) bit-exact replay of `[N]` sampled requests across the target hardware; (c) quality against the Base Model on `[benchmark / prompt set]` within `[__]`; (d) other: _____
Customer inputs and contact	
Target start and delivery dates (estimates)	
Model-review fee if onboarding is not feasible (new architecture only, Services Terms §5.5)	_____

Part 4 — Base Model handling

Licensor stores the Base Model encrypted and deletes it within 30 days after acceptance (Services Terms §7.3). ☐ Customer asks Licensor to keep one encrypted archive copy for future re-packaging.

Part 5 — Special terms

`[None.]` Any term here overrides the Services Terms or the MLA only if it names the section it overrides.

Signatures

By signing, each Party agrees to this Services Order Form and the documents it incorporates.

MATEIAM COMPANY LIMITED — Authorized signatory	Customer — Authorized signatory
Name: _____	Name: _____
Title: _____	Title: _____
Signature / date:	Signature / date: